COGZ Technical Bulletin

File Corruption caused by Anti-Virus Settings

Anti-Virus programs that interfere with the COGZ file system will cause file corruption. To prevent data file corruption:

1. Turn Off the active file protection of the Anti-Virus program on the client computers. (This feature may be called Active, Run-Time or Real Time Protection.) The active protection should exclude:

   - .TPS files in the COGZ folder**
   - .INI files in the COGZ folder**
   - COGZ Executable files.
   - Entire COGZ Folder**

2. The Anti-Virus program's scheduled scanning process on the clients, as well as on the server, should also be set to exclude the items listed below.

   - .TPS files in the COGZ folder**
   - .INI files in the COGZ folder**
   - COGZ Executable files.
   - Entire COGZ Folder**

**Users with COGZ versions that support data in multiple folders need to exclude all folders containing COGZ Data.